

GTC Service Application



Ganado Telephone Company
 115 West Putnam, Ganado, Texas 77962
 361.771.3331 • Toll Free: 888.395.1499
 Fax: 361.771.2180 www.ganadotel.com

Customer Name:		Application Date:	Request Due Date:
Service Address:		Community:	
Billing Address:			
City:		State:	Zip Code:
Home Telephone:	Other Phone:	Email Address:	
Date of Birth:	SSN:	TXDL:	
Employer:		Work Phone:	
Local Deposit Required:	Credit Rating:	Toll Deposit Required:	
<input type="radio"/> Pay By Draft: <input type="radio"/> Check <input type="radio"/> Credit Card	Account #:	Routing#:	Exp. Date:
Account Username:		Account Password:	
Security Question:		Security Answer:	

GTC Bundles

GTC Pro (1.5 Mbps Connection)
 GTC Plus (3.0 Mbps Connection)
 GTC Premium (6.0 Mbps Connection)

Phone Service

New Directory Number:	Billing Number:	Additional Line:	
<input type="radio"/> Residential <input type="radio"/> End User Residential <input type="radio"/> Business <input type="radio"/> End User Business <input type="radio"/> End User Multi Line <input type="radio"/> 911 <input type="radio"/> "Out of Rate Band" <input type="radio"/> Louise "Extended Area Calling" <input type="radio"/> Markham "Extended Area Calling" <input type="radio"/> Allow Collect	<input type="radio"/> Block 900 / 976 <input type="radio"/> CND Block <input type="radio"/> 3 Way Calling <input type="radio"/> Anonymous Call Rejection <input type="radio"/> Auto Call Back <input type="radio"/> Auto Recall <input type="radio"/> Call Forward <input type="radio"/> Call Forward on Busy <input type="radio"/> Call Waiting <input type="radio"/> Call Waiting Caller ID	<input type="radio"/> Call Waiting No Answer <input type="radio"/> Caller ID <input type="radio"/> Do Not Disturb <input type="radio"/> Equipment Rental <input type="radio"/> LinesKeeper <input type="radio"/> Revertive Calling <input type="radio"/> Rotary Hunt/Sequence <input type="radio"/> Selective Call Acceptance <input type="radio"/> Selective Call Forward <input type="radio"/> Selective Call Rejection	<input type="radio"/> Selective Distinctive Ring <input type="radio"/> Speed Call 8 <input type="radio"/> Speed Call 30 <input type="radio"/> Touch Tone <input type="radio"/> Voice Mail Login: _____ <small>(email address)</small> Password: _____ <small>(4 digit number)</small> <input type="radio"/> Wake Up Call <input type="radio"/> Warm Line
<input type="radio"/> IntraLata Carrier <input type="radio"/> InterLata Carrier	<input type="radio"/> No PIC	<input type="radio"/> Toll Blocking <input type="radio"/> Toll Blocking with PAC	<input type="radio"/> Non-Published <input type="radio"/> Published As:

Internet Service

All Internet Services are Billed from Ganado Telephone Company

Your User ID will be used to determine your email address. For example, if your User ID is "redfox", your email address would be "redfox@ykc.com". It is best to keep your User ID short and meaningful. A common User ID is first initial(dot)last name. For example, John Doe may select "j.doe" as his User ID and have "j.doe@ykc.com" as an email address. User IDs must contain 4 or more characters made up of letters, numbers or dots. Spaces and symbols (#\$&*) may NOT be used in your User ID. Please select your User ID carefully. Changing your User ID will result in a new set-up fee. Passwords must be at least 6 characters long and alphanumeric (containing numbers AND letters). We also encourage you to include a special character such as (@\$+) in your password. These characters are commonly used to replace letters such as "I", "A", "S" and "T" that may be present in your password. Passwords may not contain blank spaces.

User ID:	Password:
Email Address: _____@ykc.com	
New Customer <input type="radio"/>	Existing Customer <input type="radio"/>

Dial-Up Internet Services **Optional – NetXL+®**
 \$ 12.95 Per Month (Includes 100 Hours Each Month)
 \$ 3.00 Per Month (Available for Dial-Up)
 \$ 19.95 + Tax Non-Recurring (Account Set-Up Fee)

High Speed - Always On YKC DSL (Includes Internet Service Fees) *NOTE: Not All Service Rates are Available for All Areas* **Rate Change Only**
 Pro (1.5 Mbps Connection) \$ 29.95 Per Month
 Plus (3.0 Mbps Connection) \$ 39.95 Per Month
 Premium (6.0 Mbps Connection) \$ 49.95 Per Month

Standard Modem: Lease \$3.00 Per Month Purchase for \$79.95 + Tax
 Wireless Modem: Lease \$5.00 Per Month Purchase for \$99.95 + Tax

DSL Equipment — PAYMENT (Due Upon Receipt of Application) *Must Be Approved by Manager*
 Cash \$ _____
 Check \$ _____
 Credit Card \$ _____
 Billed/Charged \$ _____

Internet Domain and Domain Email Hosting Domain Name: _____

\$100.00 Per Year (Domain + up to 10 Domain Email – Compare to \$8.33 Month)
 \$500.00 Per Year (Domain + up to 100 Domain Email – Compare to \$41.66 Month)
 \$200.00 Per Year (Domain + up to 25 Domain Email – Compare to \$16.66 Month)
 \$600.00 Per Year (Domain + up to 250 Domain Email – Compare to \$50.00 Month)
 \$400.00 Per Year (Domain + up to 50 Domain Email – Compare to \$33.33 Month)

All fees and rates are billed in advance by Ganado Telephone Co., Inc. Any modifications or exceptions to this agreement must be in writing and signed by customer and management of Ganado Telephone Company and YK Communications. Advance payments are not refundable. I have read, understand and agree to the terms and conditions above including "Terms and Conditions of Ganado Telephone Company and YK Communications" located on additional pages.

Interested in receiving information about television programming?

Customer Signature: _____ Date: _____

Sales Representative: _____ Date: _____

TERMS AND CONDITIONS OF USE FOR YK COMMUNICATIONS INTERNET

1. User expressly agrees that use of the Internet is at their sole risk. Neither YK Communications, nor any other information provider makes any representation or warranty as to the results obtained from the use of the Internet. The Internet is made available on an "as is" basis without warranties of any kind, either express or implied, including but not limited to, warranty of title, timeliness, merchantability or fitness for a particular purpose. Neither YK Communications nor anyone else involved in creating, producing or delivering the use of the Internet shall be liable for any direct, indirect incidental special or consequential damages arising out of use of the Internet, or inability to use the Internet. User also expressly agrees that YK Communications does not warrant that the Internet will be uninterrupted and error free. Downtime and lost transmissions may occur on the Internet, and users indemnify YK Communications and agree to hold it harmless from any problems. Errors or damages arising from such downtime or lost transmissions.
 - 1.1 Speeds, rates and bandwidths and quality of service quoted by YKC are "best effort" to achieve and only applicable internal to the YK Communications network. YK Communications will deliver your traffic to the Internet at the "best effort" rate but cannot guarantee speed, rates or quality of service to any point outside of the YKC network.
 - 1.2 YK Communications reserves the right to prioritize incoming and outgoing internet traffic in a manner that will provide the most efficient use of the YKC network for all users. Such prioritization may include but not be limited to limiting the amount of available bandwidth that is available for file sharing and peer to peer (P2P) applications, limiting the amount of bandwidth available to customers who use excessive amounts of bandwidth when compared to other YKC Network users.
2. YK Communications' Network is only for lawful purposes. Transmission of material violating U.S. or state regulation is prohibited. This includes, but is not limited to: copyrighted material, materials legally judged to be threatening or obscene, or materials protected by trade secret. User agrees to indemnify and hold YK Communications harmless from any claims resulting from use of the service which damages User or another party. User is responsible for materials sent across the network from Users account. User is able to secure access to their account by means of a password, which may be changed at will by User. User has full, unrestricted access to the Internet; which, as a free-flowing information universe, may contain – beyond the vast amounts of information on museums, geography, medicine law, government, culture, etc. – matter considered to be improper, offensive or even unlawful by some governments, private groups or individuals such as discussion, files, photographs and graphics relating to pornography, religion, politics, racism, criminal activity and the like. By using YK Communications, User accept this and agree to indemnify YK Communications and hold it harmless from any actions, lawsuits, or problems arising from or associated with such matter. User acknowledges that the Internet uses public facilities to transmit voice and data communications and that service may not be completely private. YK Communications is not liable for any claims, loss or damages which may result from lack of privacy. YK Communications will release information and usage records only when requested by lawful court orders.
3. Access to other networks connected to YK Communications must comply with the rules for that other network. User shall observe all generally accepted 'net etiquette'. User agrees to accept liability for their actions and how the interpretation of other "citizens" and users of the Net. Unacceptable behavior includes but is not limited to: mass – unsolicited – E-mail distributions ("Spamming"), overt, direct advertising on discussion boards / news-groups, language, harassment of other users. Unacceptable behavior may result in grounds for terminations of services. In the event your computer is sending information that could be harmful to the YKC network or networks of other companies (with or without your knowledge), YKC will suspend your ability to connect to our network until we are satisfied the issue has been corrected.
 - 3.1 No Servers. User may not configure nor use server applications through their YK Communications Internet service without prior written permission from management of YK Communications.
 - 3.2 No Distribution. YK Communications Internet services are for end user access only. Sharing, distributing or broadcasting service to any other party outside of your immediate family or outside of your employment is not permitted and will result in suspension of your service.
4. Services provided to User by YK Communications are billed by Ganado Telephone Co., Inc. on the first day of the month for the next month, in advance. All invoices are due and payable at 115 W. Putnam Street in Ganado, Texas on the 15th day of each month unless otherwise specified on the current invoice. Billing commences on the day services are ordered and will be pro-rated based on the start date. Accounts that have not been paid by the 25th of the month are subject to service interruption.
 - 4.1 Non-use of the service does not eliminate financial responsibility. User is responsible for notifying YK Communications in advance when billing and access to the network should cease. Until such notice has been given, User is responsible for charges incurred up to that date.
 - 4.2 Accounts that have been prepaid for a specific amount of time are not eligible for refunds on unused service upon disconnection of service.
5. YK Communications may modify this agreement at anytime to comply with local, national or international laws, with notice of modification posted on YK Communications' web site (<http://www.ykc.com/terms.htm>) Such posting shall be dated and considered effective based on posted date whether or not User has reviewed the modifications.
6. These terms and conditions are effective August 1, 2004 and supersede all previous representations, understandings or agreements and shall prevail not withstanding any variance of any order submitted.
7. Lease Equipment Program: If request for service is cancelled BEFORE installation, no charges will apply for the DSL Equipment. Upon cancellation of YK DSL Service it is the customers obligation to return DSL equipment to YK Communications within 14 business days of the disconnect date. Equipment fees will apply if leased equipment return terms are not met. YK Communications is not obligated to uninstall or otherwise retrieve leased DSL Equipment. All returns are responsibility of the customer.